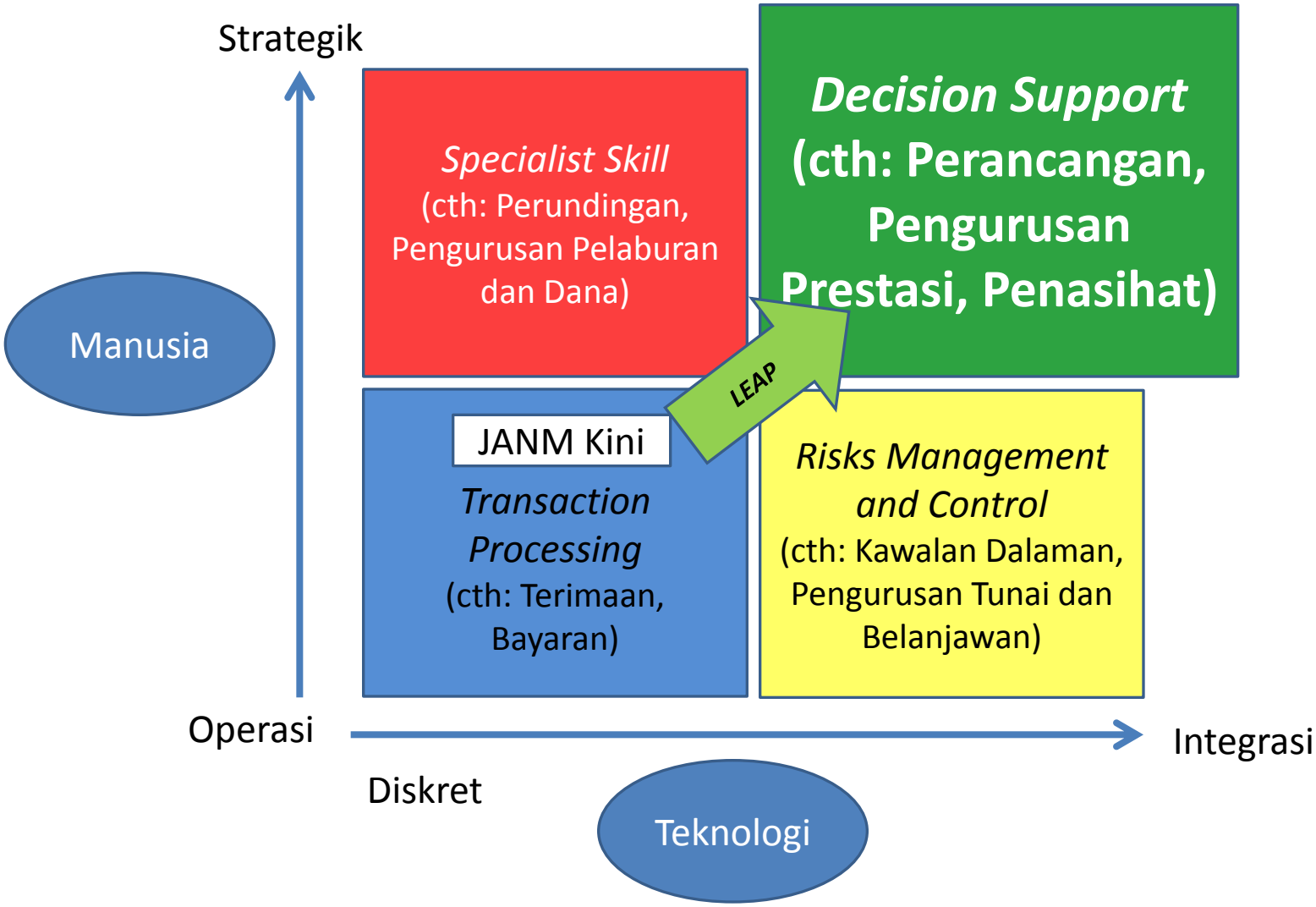
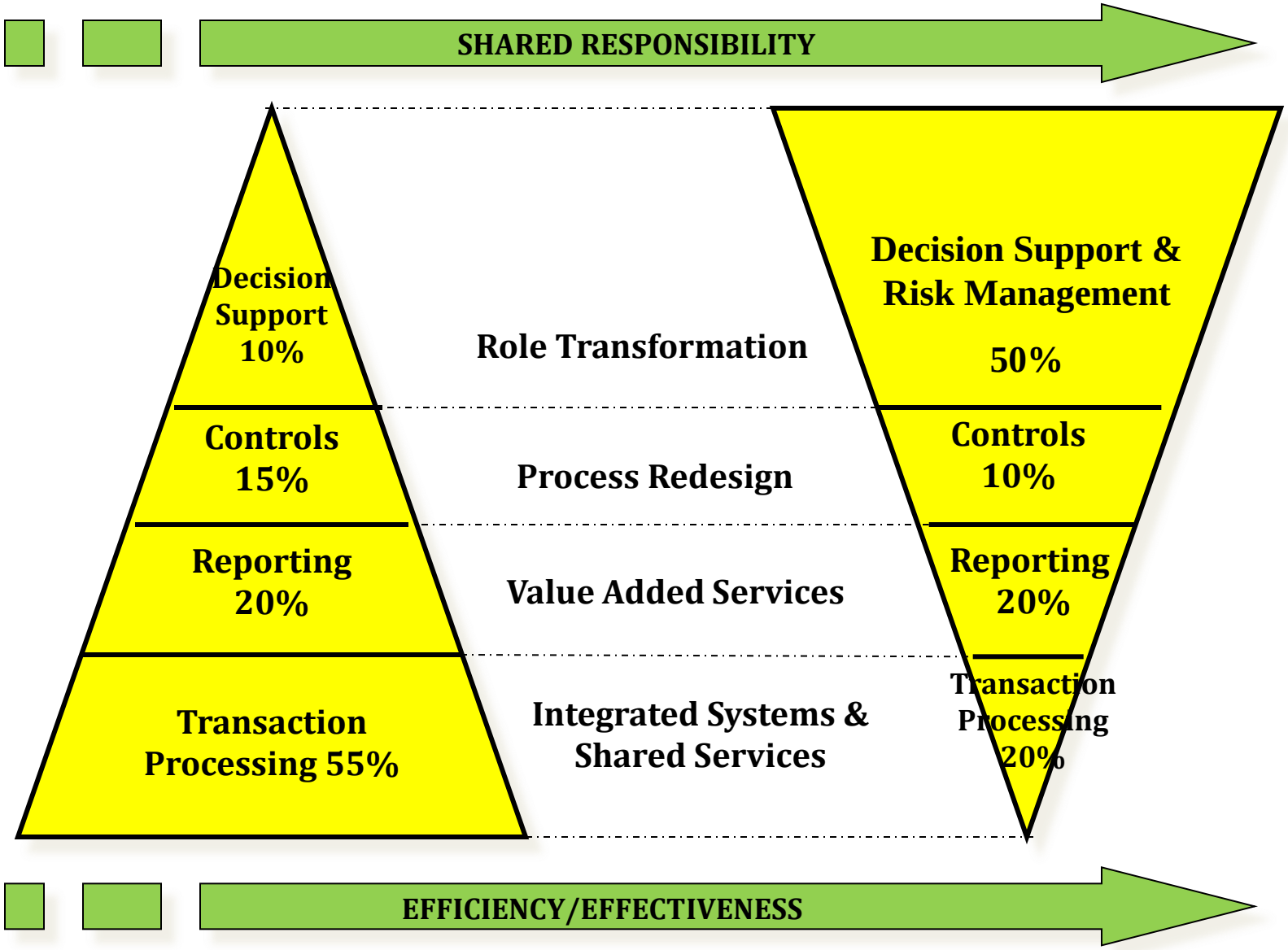
12. HALATUJU PERKHIDMATAN PERAKAUNAN




SHARED RESPONSIBILITY
Decision Support 10%
Controls 15%
Reporting 20%
Transaction Processing 55%
Role Transformation
Process Redesign
Value Added Services
Integrated Systems & Shared Services
Decision Support & Risk Management 50%
Controls 10%
Reporting 20%
Transaction Processing 20%
EFFICIENCY/EFFECTIVENESS